

Deborah L. Geering-Fend, OD - Sheryl A. Bruce, OD 3858 W. Carson St., Ste 110 - Torrance, CA 90503 (310) 792-6200 - (310) 792-6223 fax http://coastalvisionctr.com/

NOTICE OF PRIVACY PRACTICES

To our patients:

This notice describes how health information about you (as a patient of this practice) may be used and/or disclosed, and how you can get access to your health information. This is required by the Privacy Regulation created as a result of the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

Our commitment to your privacy:

This practice is dedicated to maintaining the privacy of your health information. We are required by law to maintain the confidentiality of our health information. We realize that these laws are complicated, but we must provide you with the following important information:

Use and disclosure of your health information in certain special circumstances:

The following circumstances may require us to use or disclose your health information:

- To public health authorities and health oversight agencies that are authorized by law to collect information.
- Lawsuits and similar proceedings in response to a court or administrative order.
- If required to do so by a law enforcement official.
- When necessary to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public. We will only make disclosures to a person or organization able to help prevent the threat.
- If you are a member of U.S. or foreign military forces (including veterans) and if required by the appropriate authorities.
- To the federal officials for intelligence and national security activities authorized by law.
- To correctional institutions or law enforcement officials if you are an inmate or under the custody of a law enforcement official.
- For Workers Compensation and similar programs.

Your rights regarding your health information:

 Communications. You can request that this practice communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home, rather than work. This may include contacting you by way of non-secured electronic devices, such as answering machines, cellular phones, pagers, etc. We will accommodate reasonable requests.

- 2. You can request a restriction in our use or disclosure of your health information for treatment, payment, or health care operations. Additionally, you have the right to request that we restrict our disclosure of your health information to only certain individuals involved in your care or the payment of your care, such as family members and friends. We are not required to agree to your request; however, if we do agree, we are bound by our agreement except when otherwise required by law, in emergencies, or when the information is necessary to treat you.
- 3. You have the right to inspect and obtain a copy of the health information that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. You must submit your request in writing.
- 4. You may ask us to amend your health information if you believe it is incorrect or incomplete, and as long as the information is kept by or for this practice. To request an amendment, your **request must be made in writing and submitted to us.**
- 5. Right to copy of this notice. You are entitled to receive a copy of this Notice of Privacy Practices. You may ask us to give you a copy of this Notice at any time. To obtain a copy of this notice, contact any staff member.
- 6. Right to file a complaint. If you believe your privacy rights have been violated, you may file a complaint with our practice or with the Secretary of the Department of Health and Human Services. To file a complaint with this practice, **please contact**:
- Right to provide an authorization for other uses and disclosures. This practice will obtain
 your written authorization for uses and disclosures that are not identified by this notice
 or permitted by applicable law.

If you would like to submit a <u>written</u> request to inspect and obtain a copy of your health information or to amend your health information, to file a complaint with this practice, or if you have any questions regarding this notice or the health information privacy policies, please contact:

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